Jordan A. Fennimore | Operations Manager

SUMMARY

Operations manager with nine years of experience leading warehouse and logistics teams, improving on time delivery, and reducing operating costs across multi site distribution networks.

EXPERIENCE

Senior Operations Manager — Lakeview Distribution Group, Springfield, IL

Jun 2022 - Present

- Directed daily operations for a 220,000 square foot distribution center with 85 warehouse associates.
- Raised on time delivery from 91 percent to 98 percent within twelve months by redesigning the dock scheduling process.
- Cut annual freight costs by 412,000 dollars through carrier contract renegotiation and route consolidation.
- Implemented a cycle counting program that reduced inventory shrinkage from 2.1 percent to 0.6 percent.

Operations Manager — Brightpath Logistics, Peoria, IL

Mar 2018 - May 2022

- Managed a team of 40 associates across receiving, put away, and outbound shipping functions.
- Led the rollout of a warehouse management system that cut order picking errors by 35 percent.
- Trained and promoted six shift supervisors into permanent leadership roles over four years.
- Partnered with safety staff to cut recordable incidents from 14 to 3 per year.

Warehouse Supervisor — Heartland Supply Co., Decatur, IL

Jan 2015 - Feb 2018

- Supervised a 15 person receiving team processing an average of 60 inbound trailers per week.
- Introduced a daily huddle process that improved shift handoff accuracy and reduced overtime by 18 percent.
- Maintained 99.4 percent cycle count accuracy across a 12,000 SKU inventory.

EDUCATION

B.S. in Supply Chain Management, Illinois State University, Normal, IL (May 2014)

SKILLS

Warehouse Management Systems • Inventory Control • Carrier Negotiation • Lean Six Sigma • Staff Scheduling • Safety Compliance • Budget Management • Cross Dock Operations

CERTIFICATIONS

- Certified Supply Chain Professional (CSCP), ASCM, 2019
- OSHA 30-Hour General Industry Certification, 2017

(555) 019-4287 | jordan.fennimore@example.com | Springfield, IL