Jordan A. Fennimore

Operations Manager

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SUMMARY

Operations manager with nine years of experience leading warehouse and logistics teams, improving on time delivery, and reducing operating costs across multi site distribution networks.

EXPERIENCE

Senior Operations Manager — Lakeview Distribution Group, Springfield, IL

Jun 2022 - Present

- Directed daily operations for a 220,000 square foot distribution center with 85 warehouse associates.
- Raised on time delivery from 91 percent to 98 percent within twelve months by redesigning the dock scheduling process.
- Cut annual freight costs by 412,000 dollars through carrier contract renegotiation and route consolidation.
- Implemented a cycle counting program that reduced inventory shrinkage from 2.1 percent to 0.6 percent.

Operations Manager — Brightpath Logistics, Peoria, IL

Mar 2018 - May 2022

- Managed a team of 40 associates across receiving, put away, and outbound shipping functions.
- Led the rollout of a warehouse management system that cut order picking errors by 35 percent.
- Trained and promoted six shift supervisors into permanent leadership roles over four years.
- Partnered with safety staff to cut recordable incidents from 14 to 3 per year.

Warehouse Supervisor — Heartland Supply Co., Decatur, IL

Jan 2015 - Feb 2018

- Supervised a 15 person receiving team processing an average of 60 inbound trailers per week.
- Introduced a daily huddle process that improved shift handoff accuracy and reduced overtime by 18 percent.
- Maintained 99.4 percent cycle count accuracy across a 12,000 SKU inventory.

EDUCATION

B.S. in Supply Chain Management, Illinois State University, Normal, IL (May 2014)

SKILLS

Warehouse Management Systems • Inventory Control • Carrier Negotiation • Lean Six Sigma • Staff Scheduling • Safety Compliance • Budget Management • Cross Dock Operations

CERTIFICATIONS

- Certified Supply Chain Professional (CSCP), ASCM, 2019
- OSHA 30-Hour General Industry Certification, 2017